**Wednesday Afternoon Schedule**  
Primary Care Systems and Quality Patient Care  
July 2019-June 2020

*Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons*

*First floor – Special Wednesday (co-management) on the FIRST Wednesday of the month  
Second floor – Special Wednesday (co-management) on the LAST Wednesday of the month*

<table>
<thead>
<tr>
<th>Date</th>
<th>Topic</th>
<th>Presenter/ Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/3/19</td>
<td><strong>Special Wednesday Co-management Clinic – First Floor</strong></td>
<td><strong>All residents in clinic to attend.</strong></td>
</tr>
<tr>
<td></td>
<td>1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong</td>
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<td></td>
<td><strong>Housecalls</strong> (2nd floor) – only R3s:</td>
<td>Cat Burke, Jimmy Feeney</td>
</tr>
<tr>
<td>7/10/19</td>
<td>Interdisciplinary Clinic</td>
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<td></td>
<td>1:00-2:00 – Clinic Admin Time</td>
<td>Pharmacists practice on the 1st floor</td>
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<tr>
<td></td>
<td><strong>Housecalls</strong> – only R3s:</td>
<td>Patrick Sanger, Theresa Wong</td>
</tr>
<tr>
<td>7/17/19</td>
<td><strong>Joint seminar:</strong></td>
<td>Pharmacists practice on the 2nd floor</td>
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<tr>
<td></td>
<td>Providing Quality Care to Homebound DGIM Patients</td>
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<td></td>
<td>1:00-2:15 - Reaching out to vulnerable patients with Housecalls:</td>
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<td></td>
<td>Process and Safety Issues – Carla Perisinotto, MD (July)</td>
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<td>2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD</td>
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<td></td>
<td>4:00-5:00 – Implement Panel Management plans with your patients</td>
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<tr>
<td>7/24/19</td>
<td>Interdisciplinary Clinic</td>
<td>Pharmacists practice on the 1st floor</td>
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<td></td>
<td>1:00-2:00 – Clinic Admin Time</td>
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<td></td>
<td><strong>Housecalls:</strong></td>
<td>Theora Cimino, Sarah Flynn, Karen Hauser</td>
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<tr>
<td>7/31/19</td>
<td><strong>Special Wednesday Co-management Clinic – Second Floor</strong></td>
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<td></td>
<td>1:00-2:00 PM: Panel Management with Pharmacists</td>
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<td></td>
<td><strong>Housecalls</strong>: 1st floor residents:</td>
<td>Theo Slomoff, Jackie To</td>
</tr>
<tr>
<td>8/7/19</td>
<td><strong>Special Wednesday Co-management Clinic – First Floor</strong></td>
<td><strong>All residents in clinic to attend</strong></td>
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<tr>
<td></td>
<td>1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong</td>
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<tr>
<td></td>
<td><strong>Housecalls</strong>: only 2nd floor R3s: NONE</td>
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</tr>
</tbody>
</table>
## Wednesday Afternoon Schedule

**Primary Care Systems and Quality Patient Care**

**July 2019-June 2020**

*Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons*

*First floor – Special Wednesday (co-management) on the FIRST Wednesday of the month*

*Second floor – Special Wednesday (co-management) on the LAST Wednesday of the month*

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Location</th>
<th>Time</th>
<th>Speaker(s)</th>
</tr>
</thead>
</table>
| 8/14/19 | Interdisciplinary Clinic  
1:00-2:00 – Clinic Admin Time  
**Housecalls:** only R3s: Erica Bass, Rand Dadasovich | Pharmacists practice on the 1st floor | 1:00-2:00 |  
| 8/21/19 | **Joint seminar:**  
Providing Quality Care to Homebound DGIM Patients  
1:00-2:15 - Reaching out to vulnerable patients with Housecalls: Process and Safety Issues – Natalie Young, MD  
2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD  
4:00-5:00 – Implement Panel Management plans with your patients | Pharmacists practice on the 2nd floor | 1:00-2:15 |  
| 8/28/19 | **Special Wednesday Co-management Clinic**  
– Second Floor  
1:00-2:00 PM: Panel Management with Pharmacists  
**Housecalls:** 1st floor residents: Shirin Hemmat, Zoe Kopp, Mitch MacCready |          | 1:00-2:00 |  
| 9/4/19 | **Special Wednesday Co-management Clinic**  
– First Floor  
1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  
**All residents in clinic to attend.**  
**Housecalls:** 2nd floor residents: Libby Cummings, Lisa Deng | Global Health Didactic Month; TICR month | 1:00-1:30 |  
| 9/11/19 | Interdisciplinary Clinic  
1:00-2:00 – Clinic Admin Time  
**Housecalls:**  
Cat Burke, Jackie To | Pharmacists practice on the 1st floor | 1:00-2:00 |  
| 9/18/19 | **Joint seminar:**  
APEX tips for practice and coverage  
1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates  
2:00-2:50 – Working with your practice partner: standards for our practice – Miranda Dunlop, MD and Sarah Summerville, MD  
3:00-4:00 – Panel Management – Elisabeth Askin, MD  
4:00-5:00 – Implement Panel Management plans with your patients | Pharmacists practice on the 2nd floor | 1:00-1:50 |  

**Wednesday Afternoon Schedule**  
**Primary Care Systems and Quality Patient Care**  
**July 2019-June 2020**

*Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons*

First floor – Special Wednesday (co-management) on the FIRST Wednesday of the month
Second floor – Special Wednesday (co-management) on the LAST Wednesday of the month

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</table>
| 9/25/19  | Special Wednesday Co-management Clinic – Second Floor                            | Second Floor       | 1:00-2:00 PM: Panel Management with Pharmacists  
**Housecalls**: 1st floor residents: Maya Appley, Karen Hauser |
| 10/2/19  | Special Wednesday Co-management Clinic – First Floor                             | First Floor        | 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  
**All residents in clinic to attend.**  
**Housecalls**: 2nd floor residents: Jimmy Feeney, Jack Penner |
| 10/9/19  | Interdisciplinary Clinic                                                        |                    | 1:00-2:00 – Clinic Admin Time  
**Housecalls**: Rand Dadasovich, Theresa Wong |
| 10/16/19 | Interdisciplinary Clinic                                                        |                    | **-- Pharmacist practice on the 1st floor**  
**-- HSL/HEAT education week**  
Housecalls: none for CME |
| 10/23/19 | Joint seminar:                                                                  |                    | **-- Pharmacist practice on the 2nd floor**  
APEX tips for practice and coverage  
1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates  
2:00-2:50 – Working with your practice partner: standards for our practice – Miranda Dunlop, MD and Sarah Summerville, MD  
3:00-4:00 – Panel Management – Elisabeth Askin, MD  
4:00-5:00 – Implement Panel Management plans with your patients |
| 10/30/19 | Special Wednesday Co-management Clinic – Second Floor                            | Second Floor       | 1:00-2:00 PM: Panel Management with Pharmacists  
**Housecalls**: 1st floor residents: Alex Kazberouk, Cynthia Tsai |
| 11/6/19  | Special Wednesday Co-management Clinic – First Floor                             | First Floor        | 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  
**All residents in clinic to attend.** |
**Wednesday Afternoon Schedule**  
**Primary Care Systems and Quality Patient Care**  
**July 2019-June 2020**

*Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons*

**First floor** – Special Wednesday (co-management) on the FIRST Wednesday of the month  
**Second floor** – Special Wednesday (co-management) on the LAST Wednesday of the month

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<thead>
<tr>
<th>Date</th>
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</thead>
</table>
| 11/13/19   | Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time  
**Housecalls:** Theora Cimino, Theo Slomoff  
Pharmacists practice on the 1st floor | First floor                        |
| 11/20/19   | **Joint seminar:** Charting Smarter and Billing in the Real World  
1:00-1:50 – Efficient Charting in a busy clinic – Chris Bautista, MD  
2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and clinic coders  
3:00-4:00 – Panel Management – Elisabeth Askin, MD  
4:00-5:00 – Implement Panel Management plans with your patients  
**Housecalls:** 2nd floor residents:  
Sarah Flynn, Patrick Sanger  
Pharmacists practice on the 2nd floor |                    |
|            | **Special Wednesday Co-management Clinic**  
– Second Floor  
1:00-2:00 PM: Panel Management with Pharmacists  
**Housecalls:** 1st floor residents:  
Shirin Hemmat, Zoe Kopp | Second floor                       |
| 12/4/19    | **Special Wednesday Co-management Clinic**  
– First Floor  
1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  
*All residents in clinic to attend.*  
**Housecalls:** 2nd floor residents:  
Erica Bass, Mitch MacCready  
CME (Dec 5-6) | First floor                        |
| 12/11/19   | Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time  
**Housecalls:**  
Alex Kazberouk, Jack Penner  
Pharmacists practice on the 1st floor | First floor                        |
| 12/18/19   | **Joint Seminar:** Charting Smarter and Billing in the Real World  
1:00-1:50 – Efficient Charting in a busy clinic – Chris Bautista, MD  
2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and clinic coders  
Pharmacists practice on the 2nd floor |                    |
### Wednesday Afternoon Schedule

**Primary Care Systems and Quality Patient Care**

**July 2019-June 2020**

*Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons*

*First floor – Special Wednesday (co-management) on the FIRST Wednesday of the month*

*Second floor – Special Wednesday (co-management) on the LAST Wednesday of the month*

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>12/25/19</td>
<td>Clinic Closed for Holiday&lt;br&gt;No Special Wednesday clinic – Second Floor – holiday&lt;br&gt;Housecalls: none assigned – holiday</td>
<td>Holiday</td>
</tr>
<tr>
<td>1/1/20</td>
<td>Clinic Closed for Holiday&lt;br&gt;No Special Wednesday clinic – First Floor – holiday&lt;br&gt;Housecalls: none assigned – holiday</td>
<td>Holiday</td>
</tr>
<tr>
<td>1/8/20</td>
<td>Interdisciplinary Clinic&lt;br&gt;1:00-2:00 – Clinic Admin Time&lt;br&gt;&lt;br&gt;<strong>Housecalls:</strong>&lt;br&gt;Maya Appley, Lisa Deng</td>
<td>Pharmacists practice on the 1st floor</td>
</tr>
<tr>
<td>1/15/20</td>
<td><strong>Joint Seminar:</strong>&lt;br&gt;Effective Models of Primary Care and Workforce Issues&lt;br&gt;1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD&lt;br&gt;2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD&lt;br&gt;3:00-4:00 – Panel Management&lt;br&gt;4:00-5:00 – Implement Panel Management plans with your patients</td>
<td>Pharmacists practice on the 2nd floor</td>
</tr>
<tr>
<td>1/22/20</td>
<td>Interdisciplinary Clinic&lt;br&gt;1:00-2:00 – Clinic Admin Time&lt;br&gt;&lt;br&gt;<strong>Housecalls:</strong>&lt;br&gt;Cat Burke, Libby Cummings</td>
<td>Pharmacists practice on the 1st floor</td>
</tr>
<tr>
<td>1/29/20</td>
<td><strong>Special Wednesday Co-management Clinic – Second Floor</strong>&lt;br&gt;1:00-2:00 PM: Panel Management with Pharmacists&lt;br&gt;&lt;br&gt;<strong>Housecalls:</strong> 1st floor residents: Theo Slomoff, Jackie To</td>
<td></td>
</tr>
<tr>
<td>2/5/20</td>
<td><strong>Special Wednesday Co-management Clinic – First Floor</strong>&lt;br&gt;1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong&lt;br&gt;&lt;br&gt;<em>All residents in clinic to attend.</em></td>
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<td><strong>Housecalls:</strong> 2nd floor residents: Erica Bass, Mitch MacCready</td>
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*Clinic coders<br>3:00-4:00 – Panel Management – Elisabeth Askin, MD<br>4:00-5:00 – Implement Panel Management plans with your patients*
Wednesday Afternoon Schedule  
Primary Care Systems and Quality Patient Care  
July 2019 - June 2020

**Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons**

**First floor** – Special Wednesday (co-management) on the **FIRST** Wednesday of the month  
**Second floor** – Special Wednesday (co-management) on the **LAST** Wednesday of the month

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<thead>
<tr>
<th>Date</th>
<th>Event</th>
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</tr>
</thead>
</table>
| 2/12/20    | **Joint Seminar:** Effective Models of Primary Care and Workforce Issues  
             1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD  
             2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD  
             3:00-4:00 – Panel Management  
             4:00-5:00 – Implement Panel Management plans with your patients | Pharmacists practice on the 2nd floor |                            |
| 2/19/20    | Interdisciplinary Clinic  
             1:00-2:00 – Clinic Admin Time  
             **Housecalls:** Jack Penner, Theresa Wong | Pharmacists practice on the 1st floor | --Leadership Week          |
| 2/26/20    | **Special Wednesday Co-management Clinic – Second Floor**  
             1:00-2:00 PM: Panel Management with Pharmacists  
             **Housecalls:** 1st floor residents: Karen Hauser, Cynthia Tsai |                           |                            |
| 3/4/20     | **Special Wednesday Co-management Clinic – First Floor**  
             1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  
             **All residents in clinic to attend.**  
             **Housecalls:** 2nd floor residents: Theora Cimino, Patrick Sanger |                           |                            |
| 3/11/20    | Interdisciplinary Clinic  
             1:00-2:00 – Clinic Admin Time  
             **Housecalls:** Libby Cummings, Lisa Deng, Sarah Flynn | Pharmacists practice on the 1st floor |                            |
| 3/18/20    | **Joint Seminar:** Paying for Medical Care – nationally and locally  
             1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD  
             2:00-2:50 – San Francisco Health Network and SF County Health Policy – Alice Chen, MD  
             3:00-4:00 – Panel Management – Elisabeth Askin, MD  
             4:00-5:00 – Implement Panel Management plans with your patients | Pharmacists practice on the 2nd floor |                            |
Wednesday Afternoon Schedule
Primary Care Systems and Quality Patient Care
July 2019-June 2020

Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons

First floor – Special Wednesday (co-management) on the FIRST Wednesday of the month
Second floor – Special Wednesday (co-management) on the LAST Wednesday of the month

<table>
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<tr>
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</thead>
<tbody>
<tr>
<td>3/25/20</td>
<td>Special Wednesday Co-management Clinic – Second Floor</td>
<td>Second Floor</td>
<td>1:00-2:00 PM</td>
<td>Panel Management with Pharmacists</td>
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<td>Housecalls: 1st floor residents: NONE</td>
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<tr>
<td>4/1/20</td>
<td>Special Wednesday Co-management Clinic – First Floor</td>
<td>First Floor</td>
<td>1:00-1:30 PM</td>
<td>Special Wednesday Interdisciplinary didactic – Shirley Wong</td>
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<td>All residents in clinic to attend.</td>
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<td>Housecalls: 2nd floor residents: NONE</td>
</tr>
<tr>
<td>4/8/20</td>
<td>Interdisciplinary Clinic</td>
<td></td>
<td>1:00-2:00 – Clinic Admin Time</td>
<td>Pharmacists practice on the 1st floor</td>
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<td>Housecalls: Maya Appley, Rand Dadasovich</td>
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<tr>
<td>4/15/20</td>
<td>Joint Seminar:</td>
<td></td>
<td>1:00-1:50</td>
<td>Paying for Medical Care – nationally and locally</td>
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<tr>
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<td>The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD</td>
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<td>2:00-2:50 – San Francisco Health Network and SF County Health Policy – Alice Chen, MD</td>
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<td></td>
<td>3:00-4:00 – Panel Management – Elisabeth Askin, MD</td>
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<td>4:00-5:00 – Implement Panel Management plans with your patients</td>
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<td>Pharmacists practice on the 2nd floor</td>
</tr>
<tr>
<td>4/22/20</td>
<td>Interdisciplinary Clinic</td>
<td></td>
<td>1:00-2:00 – Clinic Admin Time</td>
<td>Pharmacists practice on the 1st floor</td>
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<td></td>
<td>Housecalls: NONE</td>
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<tr>
<td>4/29/20</td>
<td>Special Wednesday Co-management Clinic – Second Floor</td>
<td>Second Floor</td>
<td>1:00-2:00 PM</td>
<td>Panel Management with Pharmacists</td>
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<td>Housecalls: 1st floor residents: Shirin Hemmat, Alex Kazberouk, Cynthia Tsai</td>
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<tr>
<td>5/6/20</td>
<td>Special Wednesday Co-management Clinic – First Floor</td>
<td>First Floor</td>
<td>1:00-1:30 PM</td>
<td>Special Wednesday Interdisciplinary didactic - Shirley Wong – cancelled for SGIM</td>
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<td>Housecalls: 2nd floor residents: NONE</td>
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<td>--SGIM (May 6-9)</td>
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</tbody>
</table>
**Wednesday Afternoon Schedule**  
*Primary Care Systems and Quality Patient Care*  
July 2019-June 2020

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*First floor* – Special Wednesday (co-management) on the **FIRST** Wednesday of the month  
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</table>
| 5/13/20    | **Joint Seminar: Quality improvement in DGIM**  
1:00-1:50 – Documenting a Difficult Patient Encounter: documentation during a visit, how to file an incident report – Miranda Dunlop, MD  
2:00-2:50 – Issues regarding Medical Malpractice – Angela Beck-Alioto, RN, JD and Susan Penny, JD  
3:00-4:00 – Panel Management – Elisabeth Askin, MD  
4:00-5:00 – Implement Panel Management plans with your patients | Pharmacists practice on the 2<sup>nd</sup> floor |                                                                 |
| 5/20/20    | **Interdisciplinary Clinic**  
1:00-2:00 – Clinic Admin Time | Pharmacists practice on the 1<sup>st</sup> floor --CME (May 20-24) |                                                                 |
| 5/27/20    | **Special Wednesday Co-management Clinic – Second Floor**  
1:00-2:00 PM: Panel Management with Pharmacists | | Housecalls: 1<sup>st</sup> floor residents: NONE |
| 6/3/20     | **Special Wednesday Co-management Clinic – First Floor**  
1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong  
*All residents in clinic to attend.* | | Housecalls: 2<sup>nd</sup> floor residents: NONE |
| 6/10/20    | **Joint Seminar: Quality improvement in DGIM**  
1:00-1:50 – Documenting a Difficult Patient Encounter: documentation during a visit, how to file an incident report – Miranda Dunlop, MD  
2:00-2:50 – Issues regarding Medical Malpractice – Angela Beck-Alioto, RN, JD and Susan Penny, JD  
3:00-4:00 – Panel Management – Elisabeth Askin, MD  
4:00-5:00 – Implement Panel Management plans with your patients | Pharmacists practice on the 2<sup>nd</sup> floor |                                                                 |
| 6/17/20    | **Interdisciplinary Clinic**  
1:00-2:00 – Clinic Admin Time | Pharmacists practice on the 1<sup>st</sup> floor --CME? | Housecalls: Jimmy Feeney, Zoe Kopp |

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**CME (May 20-24)**

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*First floor residents: NONE*
Wednesday Afternoon Schedule
Primary Care Systems and Quality Patient Care
July 2019-June 2020

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<th>6/24/20</th>
<th>Special Wednesday Co-management Clinic – Second Floor</th>
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<tr>
<td></td>
<td>1:00-2:00 PM: Panel Management with Pharmacists</td>
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<tr>
<td></td>
<td>Housecalls: 1st floor residents: NONE</td>
</tr>
</tbody>
</table>

Housecalls Assignments:
Maya Appley 9/25, 1/8, 4/8
Libby Cummings 9/4, 1/22, 3/11
Lisa Deng 9/4, 1/8, 3/11
Sarah Flynn 7/24, 11/6, 3/11
Karen Hauser 7/24, 9/25, 2/26
Alex Kazberouk 10/30, 12/11, 4/29
Zoe Kopp 8/28, 11/27, 6/17
Mitch MacCready 8/28, 12/4, 2/5
Jack Penner 10/2, 12/11, 2/19
Cynthia Tsai 10/30, 2/26, 4/29

Erica Bass 8/14, 12/4, 2/5
Cat Burke 7/3, 9/11, 1/22
Theora Cimino 7/24, 11/13, 3/4
Rand Dadasovich 8/14, 10/9, 4/8
Jimmy Feeney 7/3, 10/2, 6/17
Shirin Hemmat 8/28, 11/27 4/29
Patrick Sanger 7/10, 11/6, 3/4
Theo Slomoff 7/31, 11/13, 1/29
Jackie To 7/31, 9/11, 1/29
Theresa Wong 7/10, 10/9, 2/19

Didactic Schedule:
July 17/August 21 Welcome Back to Clinic
1:00-2:15 - Reaching out to vulnerable patients with Housecalls: Process and Safety Issues – Carla Perisinotto, MD (July) and Natalie Young, MD (August)
2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD
4:00-5:00 – Implement Panel Management plans with your patients

September 18/October 23 APEX tips for practice and coverage
1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates
2:00-2:50 – Working with your practice partner: standards for our practice – Miranda Dunlop, MD and Sarah Summerville, MD
3:00-4:00 – Panel Management – Elisabeth Askin, MD
4:00-5:00 – Implement Panel Management plans with your patients

November 20/December 18 Charting Smarter and Billing in the Real World
Wednesday Afternoon Schedule
Primary Care Systems and Quality Patient Care
July 2019-June 2020

Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons

First floor – Special Wednesday (co-management) on the FIRST Wednesday of the month
Second floor – Special Wednesday (co-management) on the LAST Wednesday of the month

1:00-1:50 – Efficient Charting in a busy clinic – Chris Bautista, MD
2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and clinic coders
3:00-4:00 – Panel Management – Elisabeth Askin, MD
4:00-5:00 – Implement Panel Management plans with your patients

January 15/February 12 Effective Models of Primary Care and Workforce Issues
1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD
2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD
3:00-4:00 – Panel Management
4:00-5:00 – Implement Panel Management plans with your patients

March 18/April 15 Paying for Medical Care – nationally and locally
1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD
2:00-2:50 – San Francisco Health Network and SF County Health Policy – Alice Chen, MD
3:00-4:00 – Panel Management – Elisabeth Askin, MD
4:00-5:00 – Implement Panel Management plans with your patients

May 13/June 10 Communicating through the Medical Record
1:00-1:50 – Documenting a Difficult Patient Encounter: documentation during a visit, how to file an incident report – Miranda Dunlop, MD
2:00-2:50 – Issues regarding Medical Malpractice – Angela Beck-Alioto, RN, JD and Susan Penny, JD
3:00-4:00 – Panel Management – Elisabeth Askin, MD
4:00-5:00 – Implement Panel Management plans with your patients