

Wednesday Afternoon Schedule
Primary Care Systems and Quality Patient Care
 July 2019-June 2020

Didactics, special Wednesday clinic and Housecalls are on Wednesday Afternoons

First floor – Special Wednesday (co-management) on the FIRST Wednesday of the month
Second floor – Special Wednesday (co-management) on the LAST Wednesday of the month

Date	Topic	Presenter/ Notes
7/3/19	<p>Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend.</p> <p>Housecalls (2nd floor) – only R3s: Cat Burke, Jimmy Feeney</p>	
7/10/19	<p>Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time</p> <p>Housecalls – only R3s: Patrick Sanger, Theresa Wong</p>	Pharmacists practice on the 1 st floor
7/17/19	<p>Joint seminar:</p> <p><u>Providing Quality Care to Homebound DGIM Patients</u> 1:00-2:15 - Reaching out to vulnerable patients with Housecalls: Process and Safety Issues – Carla Perisinotto, MD (July) 2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 nd floor
7/24/19	<p>Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time</p> <p>Housecalls: Theora Cimino, Sarah Flynn, Karen Hauser</p>	Pharmacists practice on the 1 st floor
7/31/19	<p>Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists</p> <p>Housecalls: 1st floor residents: Theo Slomoff, Jackie To</p>	
8/7/19	<p>Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend</p> <p>Housecalls: only 2nd floor R3s: NONE</p>	

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8/14/19	Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time Housecalls: only R3s: Erica Bass, Rand Dadasovich	Pharmacists practice on the 1 st floor
8/21/19	Joint seminar: <u>Providing Quality Care to Homebound DGIM Patients</u> 1:00-2:15 - Reaching out to vulnerable patients with Housecalls: Process and Safety Issues –Natalie Young, MD 2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients	Pharmacists practice on the 2 nd floor
8/28/19	Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists Housecalls: 1 st floor residents: Shirin Hemmat, Zoe Kopp, Mitch MacCready	
9/4/19	Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend. Housecalls: 2 nd floor residents: Libby Cummings, Lisa Deng	Global Health Didactic Month; TICR month
9/11/19	Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time Housecalls: Cat Burke, Jackie To	Pharmacists practice on the 1 st floor
9/18/19	Joint seminar: <u>APEX tips for practice and coverage</u> 1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates 2:00-2:50 – Working with your practice partner: standards for our practice – Miranda Dunlop, MD and Sarah Summerville, MD 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients	Pharmacists practice on the 2 nd floor

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9/25/19	<p>Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists</p> <p>Housecalls: 1st floor residents: Maya Appley, Karen Hauser</p>	
10/2/19	<p>Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend.</p> <p>Housecalls: 2nd floor residents: Jimmy Feeney, Jack Penner</p>	HPE Didactic month
10/9/19	<p>Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time</p> <p>Housecalls: Rand Dadasovich, Theresa Wong</p>	-- Pharmacists practice on the 1 st floor -- HSL/HEAT education week
10/16/19	<p>Interdisciplinary Clinic Housecalls: none for CME</p>	-- Pharmacists practice on the 1 st floor -- CME Oct 16-18
10/23/19	<p>Joint seminar: <u>APEX tips for practice and coverage</u> 1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates 2:00-2:50 – Working with your practice partner: standards for our practice – Miranda Dunlop, MD and Sarah Summerville, MD 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2nd floor
10/30/19	<p>Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists</p> <p>Housecalls: 1st floor residents: Alex Kazberouk, Cynthia Tsai</p>	
11/6/19	<p>Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend.</p>	

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	Housecalls: 2 nd floor residents: Sarah Flynn, Patrick Sanger	
11/13/19	Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time Housecalls: Theora Cimino, Theo Slomoff	Pharmacists practice on the 1 st floor
11/20/19	Joint seminar: <u>Charting Smarter and Billing in the Real World</u> 1:00-1:50 – Efficient Charting in a busy clinic – Chris Bautista, MD 2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and clinic coders 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients	Pharmacists practice on the 2 nd floor
11/27/19	Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists Housecalls: 1 st floor residents: Shirin Hemmat, Zoe Kopp	
12/4/19	Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend. Housecalls: 2 nd floor residents: Erica Bass, Mitch MacCready	CME (Dec 5-6)
12/11/19	Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time Housecalls: Alex Kazberouk, Jack Penner	Pharmacists practice on the 1 st floor
12/18/19	Joint Seminar: <u>Charting Smarter and Billing in the Real World</u> 1:00-1:50 – Efficient Charting in a busy clinic – Chris Bautista, MD 2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and	Pharmacists practice on the 2 nd floor

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	clinic coders 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients	
12/25/19	Clinic Closed for Holiday No Special Wednesday clinic – Second Floor – holiday Housecalls: none assigned – holiday	Holiday
1/1/20	Clinic Closed for Holiday No Special Wednesday clinic – First Floor – holiday Housecalls: none assigned – holiday	Holiday
1/8/20	Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time Housecalls: Maya Appley, Lisa Deng	Pharmacists practice on the 1 st floor
1/15/20	Joint Seminar: <u>Effective Models of Primary Care and Workforce Issues</u> 1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD 2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD 3:00-4:00 – Panel Management 4:00-5:00 – Implement Panel Management plans with your patients	Pharmacists practice on the 2 nd floor
1/22/20	Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time Housecalls: Cat Burke, Libby Cummings	Pharmacists practice on the 1 st floor
1/29/20	Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists Housecalls: 1 st floor residents: Theo Slomoff, Jackie To	
2/5/20	Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend. Housecalls: 2 nd floor residents: Erica Bass, Mitch MacCready	

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2/12/20	Joint Seminar: <u>Effective Models of Primary Care and Workforce Issues</u> 1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD 2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD 3:00-4:00 – Panel Management 4:00-5:00 – Implement Panel Management plans with your patients	Pharmacists practice on the 2 nd floor
2/19/20	Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time Housecalls: Jack Penner, Theresa Wong	Pharmacists practice on the 1 st floor --Leadership Week
2/26/20	Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists Housecalls: 1 st floor residents: Karen Hauser, Cynthia Tsai	
3/4/20	Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend. Housecalls: 2 nd floor residents: Theora Cimino, Patrick Sanger	
3/11/20	Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time Housecalls: Libby Cummings, Lisa Deng, Sarah Flynn	Pharmacists practice on the 1 st floor
3/18/20	Joint Seminar: <u>Paying for Medical Care – nationally and locally</u> 1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD 2:00-2:50 – San Francisco Health Network and SF County Health Policy – Alice Chen, MD 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients	Pharmacists practice on the 2 nd floor

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3/25/20	<p>Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists</p> <p>Housecalls: 1st floor residents: NONE</p>	
4/1/20	<p>Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic – Shirley Wong All residents in clinic to attend.</p> <p>Housecalls: 2nd floor residents: NONE</p>	
4/8/20	<p>Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time</p> <p>Housecalls: Maya Appley, Rand Dadasovich</p>	Pharmacists practice on the 1 st floor
4/15/20	<p>Joint Seminar: <u>Paying for Medical Care – nationally and locally</u> 1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD 2:00-2:50 – San Francisco Health Network and SF County Health Policy – Alice Chen, MD 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 nd floor
4/22/20	<p>Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time</p> <p>Housecalls: NONE</p>	Pharmacists practice on the 1 st floor
4/29/20	<p>Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists</p> <p>Housecalls: 1st floor residents: Shirin Hemmat, Alex Kazberouk, Cynthia Tsai</p>	
5/6/20	<p>Special Wednesday Co-management Clinic – First Floor – cancelled for SGIM 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong – cancelled for SGIM</p> <p>Housecalls: 2nd floor residents: NONE</p>	Pharmacists practice on the 1 st floor --SGIM (May 6-9)

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5/13/20	<p>Joint Seminar: Quality improvement in DGIM <u>Communicating through the Medical Record</u> 1:00-1:50 – Documenting a Difficult Patient Encounter: documentation during a visit, how to file an incident report – Miranda Dunlop, MD 2:00-2:50 – Issues regarding Medical Malpractice – Angela Beck-Alioto, RN, JD and Susan Penny, JD 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 nd floor
5/20/20	<p>Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time</p> <p>Housecalls: none for CME</p>	Pharmacists practice on the 1 st floor --CME (May 20-24)
5/27/20	<p>Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists</p> <p>Housecalls: 1st floor residents: NONE</p>	
6/3/20	<p>Special Wednesday Co-management Clinic – First Floor 1:00-1:30 PM: Special Wednesday Interdisciplinary didactic - Shirley Wong All residents in clinic to attend.</p> <p>Housecalls: 2nd floor residents: NONE</p>	
6/10/20	<p>Joint Seminar: Quality improvement in DGIM <u>Communicating through the Medical Record</u> 1:00-1:50 – Documenting a Difficult Patient Encounter: documentation during a visit, how to file an incident report – Miranda Dunlop, MD 2:00-2:50 – Issues regarding Medical Malpractice – Angela Beck-Alioto, RN, JD and Susan Penny, JD 3:00-4:00 – Panel Management – Elisabeth Askin, MD 4:00-5:00 – Implement Panel Management plans with your patients</p>	Pharmacists practice on the 2 nd floor
6/17/20	<p>Interdisciplinary Clinic 1:00-2:00 – Clinic Admin Time</p> <p>Housecalls: Jimmy Feeney, Zoe Kopp</p>	Pharmacists practice on the 1 st floor --CME?

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6/24/20	Special Wednesday Co-management Clinic – Second Floor 1:00-2:00 PM: Panel Management with Pharmacists Housecalls: 1 st floor residents: NONE	
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Housecalls Assignments:

Maya Appley 9/25, 1/8, 4/8
 Libby Cummings 9/4, 1/22, 3/11
 Lisa Deng 9/4, 1/8, 3/11
 Sarah Flynn 7/24, 11/6, 3/11
 Karen Hauser 7/24, 9/25, 2/26
 Alex Kazberouk 10/30, 12/11, 4/29
 Zoe Kopp 8/28, 11/27, 6/17
 Mitch MacCready 8/28, 12/4, 2/5
 Jack Penner 10/2, 12/11, 2/19
 Cynthia Tsai 10/30, 2/26, 4/29

Erica Bass 8/14, 12/4, 2/5
 Cat Burke 7/3, 9/11, 1/22
 Theora Cimino 7/24, 11/13, 3/4
 Rand Dadasovich 8/14, 10/9, 4/8
 Jimmy Feeney 7/3, 10/2, 6/17
 Shirin Hemmat 8/28, 11/27 4/29
 Patrick Sanger 7/10, 11/6, 3/4
 Theo Slomoff 7/31, 11/13, 1/29
 Jackie To 7/31, 9/11, 1/29
 Theresa Wong 7/10, 10/9, 2/19

Didactic Schedule:

July 17/August 21 Welcome Back to Clinic
 1:00-2:15 - Reaching out to vulnerable patients with Housecalls: Process and Safety Issues – Carla Perisinotto, MD (July) and Natalie Young, MD (August)
 2:30-4:00 - Introduction to Panel Management – Elisabeth Askin, MD
 4:00-5:00 – Implement Panel Management plans with your patients

September 18/October 23 APEX tips for practice and coverage
 1:00-1:50 – APEX tips and tricks: setting up smartphrases and templates
 2:00-2:50 – Working with your practice partner: standards for our practice – Miranda Dunlop, MD and Sarah Summerville, MD
 3:00-4:00 – Panel Management – Elisabeth Askin, MD
 4:00-5:00 – Implement Panel Management plans with your patients

November 20/December 18 Charting Smarter and Billing in the Real World

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1:00-1:50 – Efficient Charting in a busy clinic – Chris Bautista, MD

2:00-2:50 – Introduction to billing (AKA review of examples from your practice) – Nat Gleason, MD and clinic coders

3:00-4:00 – Panel Management – Elisabeth Askin, MD

4:00-5:00 – Implement Panel Management plans with your patients

January 15/February 12 Effective Models of Primary Care and Workforce Issues

1:00-1:50 – Workforce issues in Primary Care – Tom Bodenheimer, MD

2:00-2:50 – Effective Models of Primary Care Delivery: the Patient Centered Medical Home and the Chronic Care Model – Tom Bodenheimer, MD

3:00-4:00 – Panel Management

4:00-5:00 – Implement Panel Management plans with your patients

March 18/April 15

Paying for Medical Care – nationally and locally

1:00-1:50 – The Affordable Care Act, Covered California and the Private Insurance Market – Beth Griffiths, MD

2:00-2:50 – San Francisco Health Network and SF County Health Policy – Alice Chen, MD

3:00-4:00 – Panel Management – Elisabeth Askin, MD

4:00-5:00 – Implement Panel Management plans with your patients

May 13/June 10

Communicating through the Medical Record

1:00-1:50 – Documenting a Difficult Patient Encounter: documentation during a visit, how to file an incident report – Miranda Dunlop, MD

2:00-2:50 – Issues regarding Medical Malpractice – Angela Beck-Alioto, RN, JD and Susan Penny, JD

3:00-4:00 – Panel Management – Elisabeth Askin, MD

4:00-5:00 – Implement Panel Management plans with your patients