DOM Faculty Development Day schedule
November 5, 2010

8:30   Networking and Continental Breakfast

9:00-9:20  Introductions, welcome, and goals for the day

9:20-9:30  Patient Safety: Capturing Opportunities for Learning

Objectives:
At the conclusion, participants will be able to:
•  Understand the challenges in “measuring” safety
•  Describe several strategies employed to measure safety

9:30-10:15  Patient Safety: The Anatomy of an M&M Conference

Objectives:
At the conclusion, participants will be able to:
•  Describe how to choose potential cases for an M&M conference
•  Apply a conference framework that analyzes adverse events within their scope of practice and identify contributing system issues
•  Describe how a structured case review process can be used to identify and address systems issues
•  Identify how engaging faculty and trainees in M&M conferences can promote a culture of safety

10:15-10:45  M&M Conferences: Take-home lessons and Discussion

10:45-11:00  Break

11:00-11:45  Quality improvement Case Study: Putting an Idea into Action

Objectives:
At the conclusion, participants will be able to:
•  Analyze a quality problem by identifying the quality gap and designing potential improvement strategies
- Develop an Aim statement, a SMART objective, and a measurement strategy for a QI project
- Define elements of a PDSA cycle
- Describe the difference between process and outcome metrics

11:45-12:15 Discussion and Debrief of QI Case Study

12:15-1:00 Lunch & Networking

1:00-1:45 QI: Putting Your Own Idea into Action

**Objectives:**
At the conclusion of this activity, participants will be able to:
- Develop an Aim statement and a SMART objective to address a quality gap in their own scope of practice
- Characterize the stakeholders and describe strategies for obtaining buy-in for a QI project

1:45-2:00 Introducing the 2010-11 DOM Q/S Innovation Challenge

**Objectives:**
- Describe the goals, thematic focus areas, and rating criteria for the inaugural DOM QSIC

2:00-3:00 DOM Q/S Innovation Challenge: Small-group Brainstorming of Ideas

**Objectives:**
- Develop project ideas for each of the 6 thematic focus areas in the DOM QSIC
- Identify methods to promote, champion, and engage trainees (housestaff, fellows, and students) into the QSIC

3:00 Break

3:15-3:45 Discussion and Debrief of Brainstorming Sessions

4:00-4:15 Wrapup & Next Steps