DGIM PRACTICE AT POST STREET EARN NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE

*NCQA Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership*

Division of General Internal (DGIM) General Internal Medicine Clinic at Post Street (1545 Divisadero Street in San Francisco, CA) has received Level 3 NCQA Patient-Centered Medical Home (PCMH) Recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships. This practice joins the DGIM Faculty Practice at 1701 Divisadero Street in receiving this special recognition.

The NCQA Patient-Centered Medical Home is a model of primary care that combines teamwork and information technology to improve care, improve patients’ experience of care and reduce costs. Medical homes foster ongoing partnerships between patients and their personal clinicians, instead of approaching care as the sum of episodic office visits. Each patient’s care is overseen by clinician-led care teams that coordinate treatment across the health care system. Research shows that medical homes can lead to higher quality and lower costs, and can improve patient and provider reported experiences of care.

To earn recognition, which is valid for three years, DGIM Practice at Post Street demonstrated the ability to meet the program’s key elements, embodying characteristics of the medical home. NCQA standards aligned with the joint principles of the Patient-Centered Medical Home established with the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.