



University of California
San Francisco

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SOM Encryption Project Update

...where the rubber hits the road

IT Services

Department of Medicine

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University of California
San Francisco



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of Medicine

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Inventories

✓	Division
✓	Cardiology
✓	Endocrinology/Metabolism
✓	Gastroenterology
✓	General Internal Medicine
✗	Geriatrics
✓	Hematology/Oncology
✓	Hospital Medicine
✓	Infectious Diseases
✗	Medical Genetics
✓	Nephrology
✓	Occupational Medicine
✗	Rheumatology

First Groups

1. **DOM IT**
2. **Central Administration**
3. **Hospital Medicine**

Clinical divisions/users will be prioritized next

Have at-risk devices? Let Erik know and we can prioritize them!

How It Works

- **DOM IT confirms recent backups**
- **Erik coordinates drop-off dates**
 - Mondays and Wednesdays, 8-10 AM
 - Directly with your faculty and staff
 - Through you
- **Erik sends instructions**
 - Before drop-off
 - Drop-off and pick-up
 - After encryption
- **Encryption takes 6-18 hours**

And Then What?

- **Ongoing support issues**
 - Lock outs
 - Password resets
 - *Backups*
- **Spot checks**
- **Next up: Desktops, Handhelds**
 - Identify at-risk devices
 - Purchase recommended hardware



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